We may be able to help with these cases

- Evictions, landlord/tenant problems, and unsafe housing
- Public benefit issues (TANF, food supplements, general assistance, etc.)
- Tax problems with the IRS
- Domestic Violence
- Foreclosure/predatory lending
- MaineCare services and coverage and access to health care
- Poverty tax abatements for low-income homeowners
- Special Education
- Consumer problems
- Problems with DHHS
- Job training/ASPIRE/PaS
- Employment issues
- Other serious civil legal problems

Sorry, we can't help with criminal cases or traffic violations.

If you need help with a family law case (divorce, parental rights), please call the Volunteer Lawyers Project: 1-800-442-4293 or 774-4348

Our web site has lots of free information about legal rights and self-help tools.

www.ptla.org

Maine libraries and schools offer free access to the Internet.

Need Legal Help? Call Pine Tree Legal Assistance



Free legal help for lowincome people in Maine.

> www.ptla.org www.helpmelaw.org

Free Legal Help for Low-Income People

Pine Tree Legal provides free legal help to low-income people living in Maine. There is no charge for our services, but you may be asked to help with court costs.

We may be able to help you if:

- Your income is at or below 125% of the federal poverty level (after income disregards
- For some types of cases, your in-٠ come can be higher
- Sorry, we don't help with traffic

Because of our limited staff, we can't help everyone who needs us. Please contact the nearest Pine Tree office to see if we can help you.

"BUT YOUR PHONES ARE ALWAYS BUSY!"

Sometimes you may have a hard time getting through on the phones. We want to hear from you, so please keep trying.



We use a voicemail system in some offices. Maybe this seems unfriendly, but it helps us to serve you better. Leave a message and we will call you back.

The phones are especially busy on Mondays and Fridays and first thing in the morning. So try us again at different times. Don't wait until the last minute to call us about an emergency!

What Will Happen When You Ask for Help from Pine Tree Legal?

- Call or go to the nearest Pine Tree office. If you don't speak English, ask for a translator right away. We will provide one free of charge.
- To be sure that you qualify for help, we will ask some questions about your income and other personal information. **Pine Tree will** not tell anyone else anything about you unless you want us to.
- If you don't qualify for our help, we will tell you right away.

If you do qualify for Pine Tree help:

- We will advise you about how to solve your problem yourself. We may also give you some written information about your legal rights.
- We may ask you to send us more information about your case. We will review it before we meet with you again to give you more advice.
- We may need to do some legal research before we can advise you. We will meet with you again later.

Be sure you understand what services we are agreeing to give you.

Ask questions.

Write down the name of the person helping you.

Take notes.

If you need more help, call us again.

Where Can You Find Us?

Call any of our offices Monday through Friday 8:30 am-12:30 pm. Some offices are also open for calls or "walk-in" service during the afternoon.

373 Main Street Presque Isle, ME 764-4349

39 Green Street Augusta, ME 622-4731

115 Main Street Bangor, ME 942-8241

88 Federal Street Portland, ME 774-8211

37 Park Street Suite #401 Lewiston. ME 784-1558

13 Cooper Street Machias, ME 255-8656

Farmworker Unit: 1-800-879-7463 Native American Unit: 1-877-213-5630 KIDS LEGAL: 1-866-624-7787 or 774-8246

Multi-lingual language line: 774-8211

Clients who are Deaf or Hard of Hearing may call us by dialing: 711

Let us know if you need an ASL interpreter for assistance!



You will not be denied our services on the basis of race, color, sex, sexual orientation, creed, national origin, age, religion, political affiliation or belief, or disability.